

### Pre-bid Clarifications No. 4

S No	RFP/Corrigendum Clause	Query/Concern	NEEPCO's reply
1	Page No 2, Corrigendum 2  The Item Description to be read as "20 Mbps Bandwidth requirement for replication from DC to DR.	As per the Corrigendum 50 Mbps MPLS link is amend to 20 mbps P2P link between DC and DR site. Request you to kindly amend the same in the RFP commercial format at D: Bandwidth Primary Site (DC) Sr.No. 1.	The price bid format cannot be modified at this juncture. Bidders are to note that the Corrigendum No. 2 has stated that item description to be read as "...". Hence bidders need to quote as per the clarification provided and consider the same while quoting the prices.
2	Page No 5, Corrigendum 2  25 No. Of public IP to be consider for DC site.10 No.of public IP's to be consider for DR site	As public IP is required for front facing application or firewall/ SAP web dispatcher and SAP router.  Request you to kindly confirm use case of 25 Public IP's. or bidder need to provide 5 Public IP's and 20 IP's are the private IP's, kindly confirm.	Bid condition prevails.
3	Page No 14, Corrigendum 2  As per the prebid reply query no. 87 , Bidder to include the same in additional items.	As there are multiple line item(like Antivirus, DDoS, Firewall, internet bandwidth, etc.) that are needed to add in the commercial format section F: Any additional items. As per the RFP format section F: Any additional items, bidder can't add the additional line item in the commercial format and it is not editable. so it is very difficult for the bidder to specify the individual price for each item.  Request you to kindly add the separate line item for Antivirus, DDoS, Firewall, internet bandwidth, etc. in the commercial format (section:F: Any additional items), which also help the tender committee to get the individual line item price.  There are certain item which cannot be provision on consumption base model like security component, etc. licensing/ pricing is done on monthly basis by the OEM.	Bid condition prevails. The price bid format cannot be modified at this juncture. Bidders are to refer sl. no. 6 of Corrigendum No. 3: Pre-bid clarifications 3 which has elaborated how to quote the prices for the additional items. Bidders can add all additional items in the single line provided in the respective schedules of the price bid with detail unpriced breakup to be submitted with the techno-commercial bid. Hence bidders need to quote as per the clarification provided and consider the same while quoting the prices.
4	Page No 32, Corrigendum 2  Hardware Sizing - DC	As per the shared sizing Sr.No. 7,8, 18,28,35 is not added in the RFP commercial format. Request you to kindly add the line item in the commercial format as there is cost consideration for the same.	Bid condition prevails. The price bid format cannot be modified at this juncture. Bidders are to refer sl. no. 6 of Corrigendum No. 3: Pre-bid clarifications 3 which has elaborated how to quote the prices for the additional items. Bidders can add all additional items in the single line provided in the respective schedules of the price bid with detail unpriced breakup to be submitted with the techno-commercial bid. Hence bidders need to quote as per the clarification provided and consider the same while quoting the prices.
5	Page No 32, Corrigendum 2  Hardware Sizing - DC	Kindly share the detail version and edition of Suse OS and HANA DB/Sybase database. In order to check the compatibility with replication and other software.	Bidder can propose either current version (RHEL 8.0 or SUSE 15.0) as per their overall BOM stack. However, during the time of deployment in case if there is any latest version available for the OS (RHEL or SUSE), in such case, Bidder needs to supply the latest OS to NEEPCO
6	Page No 33, Corrigendum 2  Hardware Sizing - DC	Request you to kindly add the sandbox environment in the RFP commercial format.	Bid condition prevails. The price bid format cannot be modified at this juncture. Bidders are to refer sl. no. 6 of Corrigendum No. 3: Pre-bid clarifications 3 which has elaborated how to quote the prices for the additional items. Bidders can add all additional items in the single line provided in the respective schedules of the price bid with detail unpriced breakup to be submitted with the techno-commercial bid. Hence bidders need to quote as per the clarification provided and consider the same while quoting the prices.
7	Page No 33, Corrigendum 2  Hardware Sizing - DC	Kindly confirm the sandbox environment duration.	Bidder needs to provide commercials for 60 months for Sandbox environment. However, Billing will be as per the consumption of Sandbox environment

8	Page No 35, Corrigendum 2  Hardware Sizing - DR	As per the shared sizing Sr.No. 5,6,14,21 26 is not added in the RFP commercial format. Request you to kindly add the line item in the commercial format as there is cost consideration for the same.	Bid condition prevails. The price bid format cannot be modified at this juncture. Bidders are to refer sl. no. 6 of Corrigendum No. 3: Pre-bid clarifications 3 which has elaborated how to quote the prices for the additional items. Bidders can add all additional items in the single line provided in the respective schedules of the price bid with detail unpriced breakup to be submitted with the techno-commercial bid. Hence bidders need to quote as per the clarification provided and consider the same while quoting the prices.
9	Page No. 35, Commercial Format  Price schedule 4 :Additional Public IP's	Request you to kindly change the Unit of Measurement for Public IP's from TB to No.	Price Schedule 4: Additional Public IP's. Bidder to read Unit of Measurement "TB" as "No."
10	Page No. 101, RFP  2.13.10 Centralized Monitoring & Management and Reporting with: a) Alerts on event threshold and policy-based actions upon deviations. b) Internet & Intranet Data Transfer. c) Virtual Instances (vCPU, vMemory, Storage and Network Port) configuration and utilization. d) Storage Volume (Read/Write and IOPS) e) Load balancer f) Application Services g) Database Monitoring h) Reports on non-conformance and escalation for privileged access by	Bidder understand that all the Application related services and monitoring will be taken care by the application vendor.	Bid condition prevails. The price bid format cannot be modified at this juncture. Bidders are to refer sl. no. 6 of Corrigendum No. 3: Pre-bid clarifications 3 which has elaborated how to quote the prices for the additional items. Bidders can add all additional items in the single line provided in the respective schedules of the price bid with detail unpriced breakup to be submitted with the techno-commercial bid. Hence bidders need to quote as per the clarification provided and consider the same while quoting the prices.
11	Price Bid Format  Storage is asked on hourly basis , however as per Industry standard storage is charges on monthly basis	Request you to kindly amend the Price Schedule either by providing the separate line item for storage or changing the unit rate INR/hour basis to unit rate INR/Monthly basis	Bidder can take the Monthly pricing of Storage and divide the same into hours while quoting the commercials to NEEPCO.  Hence Bid condition prevails
12	Corrigendum, Hardware Sizing  Size of Virtual Machines (Core and RAM) are changing year on year basis i.e Core and RAM is increasing every year however in the price bid format you are asking price for same configuration throughout the contract which needs to be modified		Bidder can take the pricing for each server (VM's - Core and RAM) as per bifuraction mentioned in the SAP Hardware sizing sheet and divide the overall cumulative price into hours while quoting the commercials to NEEPCO.  Hence Bid condition prevails