

नॉर्थ ईस्टर्न इलेक्ट्रिक पावर कॉर्पोरेशन लि.

(भारत सरकार का उधम)

**NORTH EASTERN ELECTRIC POWER CORPORATION LTD
(A GOVT. OF INDIA ENTERPRISE)**


CIN U40101ML1976GOI001658



Detail Notice Inviting Bids
for
Implementation of ERP in NEEPCO


NIB NO 259 DATED 24.11.2017

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	Enterprise Resource Planning (ERP) IMPLEMENTATION	Section-I
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DETAIL NOTICE INVITING BID (NIB)
(Domestic Competitive Bidding)
N.I.B. No. 259 Dated: 24.11.2017

1. Context

- North Eastern Electric Power Corporation Ltd. (NEEPCO or “Company” or “Corporation”) is a Miniratna, ‘Schedule A’ organization under the Ministry of Power, Government of India.
- The Company was established on 2 April, 1976 to harness the vast power potential of North Eastern (NE) region and is a premier power sector company with its Corporate Office at Shillong, Meghalaya.
- The Corporation has already executed 5 (five) hydro-electric power projects and 3 (three) gas based power projects and (one) renewable project with an installed capacity of 1287 MW (without JV inclusion). Apart from these projects in operation, a number of hydro and thermal projects are in various stages of construction and survey & investigation.
- NEEPCO contributes more than 38% of total energy generation in NE India (FY 2014-15) and is the only power company in India to operate in all NE states.
- NEEPCO in its endeavor to upgrade its IT systems invites e-tenders through single stage two envelope system in domestic competitive bidding route from eligible bidders for **“Implementation of Enterprise Resource Planning”** at NEEPCO

2. Brief scope

- NEEPCO intends to implement an Integrated ERP system and is looking to select a capable Bidder for implementing the following brief scope of work (detailed scope available for reference in RfP)
 - Preparation of project charter including project management plan, project governance structure, resource deployment plan, communication matrix, site survey plan, project risks, mitigation plans and dependencies etc
 - Presentation to NEEPCO management on the functionality of the ERP system
 - Initial training to the NEEPCO team on the ERP product, implementation plan, tasks to be carried out and roles & responsibilities of various stake holders
 - Detailed As-is study of all the business processes of NEEPCO
 - Preparation and finalization of To-Be processes to be implemented in ERP system
 - Gap-analysis and change management
 - Finalization of business blueprint / solution design with required process re-engineering which shall include hardware, network design, security architecture, integration/interface strategy and process with legacy and other required systems
 - Data Centre(DC) and Data Recovery(DR) Centre’s design, which include sizing along with technical specification for smooth functioning of the ERP solution finalized with NEEPCO (DC planned at Corporate Office, Shillong and DR center planned at New Delhi)
 - Supply, installation & commissioning of required hardware and network equipment
 - Supply, installation, configuration & commissioning of ERP licenses as well as related ERP related software, database, clustering tools, integration tools & other components
 - Data collection, cleaning & preparation of migration strategy along with templates
 - Quality Check & audit of DC, DR setup, Hardware, network infrastructure
 - Testing & operationalization of DC & DR replication
 - Migration of legacy data to the ERP system


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- Operational training to the NEEPCO team on Operation & Maintenance of DC & DR
 - Functional training to the NEEPCO team on the Module wise ERP functions
 - Implementation of ERP solution at Pilot locations and subsequent roll out at balance locations
 - Annual Technical Support for ERP system for 5 years from license procurement (planned for two phases)
 - post phase wise license procurement
 - Annual Functional Support for ERP system for 3 years post last site rollout
 - Annual Maintenance support for hardware for 2 years post completion of warranty period
 - Resource deployment for maintenance and operation of DC & DR for 5 years from the last site roll-out
- Bidder shall provide all required equipment, tools and resources which may not be specifically stated herein, but required to meet intent of ensuring completeness, maintainability and reliability of the total system covered under this specification

3. Indicative timelines of implementation

- The entire scope of the work must be completed within 23 months from the date of issue of the Letter of Intent
- Key phases for implementation are defined as below for Bidder's reference:-

S.No.	Key phases of implementation of ERP at NEEPCO	Indicative Timelines from date of release of Letter of Intent by NEEPCO (Months)
1	Project Preparation/ Inception	1 month
3	Business Blueprint	5 months
4	Realization- With supply and implementation of hardware	11 months
5	Final Preparation/Transition	13 months
6	Successful Pilot phase- Go-Live	14 months
7	Successful last site Go-Live	17 months
8	Post Go-Live Support & Stabilization	23 months


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4. Eligibility Criteria


The Bidder should be either an Individual firm/Company or a Consortium who shall fulfil the Eligibility Criteria mentioned here under

4.1 Eligibility Criteria for Bidder (Individual firm/Company)

Sl. No.	Parameter	Mandatory Eligibility Criteria	Evidence required
A. Technical capabilities			
1	Registration Status	Bidder must be incorporated in India under the Companies Act' 1956/2013 and should have been in business for at least 10 (Ten) years, preceding the date of submission of bid	Certificate of Incorporation of Bidder
2	CMM/ CMMI Level 3 or higher certification	Bidder must have CMM/CMMI Level 3 or above certification as on date of submission of bid	Copy of a valid certificate self-attested by the Authorized Signatory of Bidder
3	Client satisfaction	Bidder should not have been black listed by any Public Sector Undertaking/ Government Departments as on the date of submission of bid	Self-certification from Authorized Signatory of Bidder
4	Project Implementation Experience	<p>The Bidder should have completed at least 3 (three) implementations of the offered ERP product in India, in the last 15(fifteen) years prior to date of the Tender</p> <p>AND</p> <p>Out of the above 3 (three) completed implementations, at least 1 (one) of the ERP implementation with at least 300 transactional licenses should be in the State /Central Government PSU in Energy/ Power Utilities Sector in India</p> <p>AND</p> <p>Out of the balance 2(two), Bidder must have at least 1 (one) ERP Project with minimum 100 transactional licenses of the offered ERP product in any sector of Bidder's choosing, completed in India, in the last 5 (five) years from the date of the Tender</p> <p>AND</p> <p>Balance 1(one) implementation should have a minimum of 100 transactional licenses in any sector of Bidder's choosing</p>	Completion certificate/ under execution (LOI/LOA/Work Order) from the customer for each complete implementation including number of transactional licenses, functions covered & date of implementation (completion date)

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Sl. No.	Parameter	Mandatory Eligibility Criteria	Evidence required
		<p>AND</p> <p>Bidder must have experience of implementing at least 4 (four) functions out of the following functional areas with the offered ERP product in each offered ERP implementation-</p> <ul style="list-style-type: none"> • Inventory & Procurement • Asset Maintenance Management • Human Resource Management & Payroll • Finance and Accounting • Business Intelligence Reporting • Plant Operations • Project Management 	
5	Product Partnership	Bidder should have an active existing authorized partnership with the offered ERP product as on date of submission of the bid	Certificate from OEM
6	Support Centre	Bidder must have a functional 24x7 support center for offered ERP product in India, functional since at least 3 years from the date of Tender as on date of submission of the bid	Self-certification from Authorized Signatory of Bidder
7	Availability of Resources with Bidder	The Bidder must have a minimum of 100 full time IT/ERP resources and should be experienced of the proposed ERP product in India. Additionally, there should be twenty (20) ERP OEM certified resources with the Bidder as on date of submission of the bid	Self-certification from Authorized Signatory of Bidder
8	Experience in supplying hardware for successfully completed ERP project in India	Bidder should have experience in supplying hardware for at least 1(one) successfully ongoing/completed ERP project during last 5 years as on date of submission of the bid	Completion/under execution (LOI/LOA/Work Order) from the customer for a complete/ongoing implementation including: hardware procurement scope, & date of completion / award as relevant
B. Financial capabilities			
9	Minimum Average Annual Turnover (MAAT) from IT activities	The average annual turnover of the Bidder in the best 3 (three) financial years out of the last 5 (five) years financial year from IT software and services should not be less than Rs. 48 crores.	Audited financial statements for each year/ Certification from the statutory auditor

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Sl. No.	Parameter	Mandatory Eligibility Criteria	Evidence required
		Other income will not be considered for arriving at annual turnover.	
10	Liquid Asset	The Bidder should have liquid assets or / and evidence to availability of unutilized credit facilities of not less than Rs. 6.7 Crores The certificate of the Banker regarding the availability of unutilized credit facility should not be dated earlier than 30 (thirty) days prior to the date of submission of the bid	Relevant certificate from bank
11	Net Worth	The Net Worth of the Bidder as on last day of the preceding financial year shall not be less than 50% of the Paid up Share Capital. The Net Worth shall be calculated based on Subscribed and Paid-up Capital + Free Reserves + Unallocated balance surplus amount of Profit & Loss Account if not reduced from Reserves.	Complete Audited Annual Reports along with Audited Balance Sheets, Profit and Loss Account & detailed Schedule and other financial statements for the preceding 5 (five) financial years, ending 31 st March of the previous Financial Year, along with Letter of adequacy and commitment from their Bankers/Financial Institutions of International repute should be furnished along with their bids for evaluating the above financial criteria. In case where the audited results of the preceding financial years are not available, certified financial statements from a practicing Chartered Accountant will be also be considered acceptable.


4.2 Eligibility Criteria for Bidder (Participation through Consortium)

- Bidders may choose to form a Consortium for participation. However, in no case, the Consortium would have more than 3 (three) partners. The Lead Bidder for the Consortium must be an authorized system integrator/ Implementation Partner of the proposed ERP product.

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- A Consortium between System Integrator and hardware provider is allowed. In case an OEM of proposed ERP product participates in the bid as a system integrator, OEM of the proposed ERP product shall maintain exclusivity for the bid and shall only participate in a single bid. Under such a case, OEM of proposed ERP product can't participate through multiple system integrators.
- All partners in the Consortium would need to submit a Power of Attorney (signed by legally authorized signatory of the partner) in support of the Lead Bidder authorizing the Lead Bidder to participate in the bid on their behalf.
- Partners in the Consortium would also need to submit a Consortium Agreement signifying the roles and responsibilities of each partner. As per the agreement, Lead Bidder shall also be authorized by the Consortium to incur liabilities and receive instructions for and on behalf of the Consortium
- Payments for the execution of the contract would be done exclusively to Lead Bidder and the same shall also form a part of the Consortium Agreement.
- The Lead Bidder in Consortium must fulfill the following eligibility criteria-

Sl. No.	Parameter	Mandatory Eligibility Criteria	Evidence required
Technical capabilities			
1	Registration Status	Lead Bidder must be incorporated in India under the Companies Act' 1956/2013 and should have been in business for at least 10 (Ten) years, preceding the date of submission of bid	Certificate of Incorporation of Lead Bidder
2	CMM/ CMMI Level 3 or higher certification	Lead Bidder must have CMM/CMMI Level 3 or above certification as on date of submission of bid	Copy of a valid certificate self-attested by the Authorized Signatory of Lead Bidder
3	Client satisfaction	Lead Bidder should not have been black listed by any Public Sector Undertaking/ Government Departments as on the date of submission of bid	Self-certification from Authorized Signatory of Lead Bidder
4	Project Implementation Experience	The Lead Bidder should have completed at least 3 (three) implementations of the offered ERP product in India, in the last 15(fifteen) years prior to the date of the Tender AND Out of the above 3 (three) completed implementations, at least 1 (one) of the ERP implementation with at least 300 transactional licenses should be in the State /Central Government PSU in Energy/ Power Utilities Sector in India	Completion certificate/ under execution (LOI/LOA/Work Order) from the customer for each complete implementation including number of transactional licenses, functions covered & date of implementation (completion date)

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Sl. No.	Parameter	Mandatory Eligibility Criteria	Evidence required
		<p>AND</p> <p>Out of the Balance 2(two), Lead Bidder must have at least 1 (one) ERP Project with minimum 100 transactional licenses of the offered ERP product, completed or on-going in India in any sector of Bidder's choosing, in the last 5 (five) years from the date of the Tender</p> <p>AND</p> <p>Balance 1(one) implementation in any sector of Bidder's choosing should have a minimum of 100 transactional licenses</p> <p>AND</p> <p>Lead Bidder must have experience of implementing at least 4 (four) functions out of the following functional areas with the offered ERP product in each offered ERP implementation-</p> <ul style="list-style-type: none"> • Inventory & Procurement • Asset Maintenance Management • Human Resource Management & Payroll • Finance and Accounting • Business Intelligence Reporting • Plant Operations • Project Management 	
5	Product Partnership	Lead Bidder should have an active existing authorized partnership with the offered ERP product as on date of submission of the bid	Certificate from OEM
6	Support Centre	Lead Bidder must have a functional 24x7 support center for offered ERP product in India, functional since at least 3 years from the date of Tender as on date of submission of the bid	Self-certification from Authorized Signatory of Lead Bidder
7	Availability of Resources with Lead Bidder	The Lead Bidder must have a minimum of 100 full time IT/ERP resources and should be experienced of the proposed ERP product in India. Additionally, there should be twenty (20) ERP OEM certified resources with the Lead Bidder as on date of submission of the bid	Self-certification from Authorized Signatory of Lead Bidder


- Any of the Consortium members can meet the following criteria-

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Sl. No.	Parameter	Mandatory Eligibility Criteria	Evidence required
1	Experience in supplying hardware for successfully completed ERP project in India	The Partner should have experience in supplying hardware for at least 1(one) successfully ongoing/ completed ERP project during last 5 years as on date of submission of the bid	Completion/under execution (LOI/LOA/Work Order) from the customer for a complete/ongoing implementation including: hardware procurement scope, & date of completion / award as relevant

- Consortium members can fulfill the following eligibility criteria jointly-

Sl. No.	Parameter	Mandatory Eligibility Criteria	Evidence required
1	Minimum Average Annual Turnover (MAAT) from IT activities	The average annual turnover of the Bidder in the best 3 (three) financial years out of the last 5 (five) years financial year from IT software and services should not be less than Rs. 48 crores. Other income will not be considered for arriving at annual turnover.	Audited financial statements for each year/ Certification from the statutory auditor In case of combination of multiple partners, certifications from each partner's statutory audit would be required
2	Liquid Asset	The Bidder should have liquid assets or / and evidence to availability of unutilized credit facilities of not less than Rs. 6.7 Crores The certificate of the Banker regarding the availability of unutilized credit facility should not be dated earlier than 30 (thirty) days prior to the date of submission of the bid	Relevant certificate from bank
3	Net Worth	The Net Worth of the Bidder as on last day of the preceding financial year shall not be less than 50% of the Paid up Share Capital. The Net Worth shall be calculated based on Subscribed and Paid-up Capital + Free Reserves + Unallocated balance surplus amount of Profit & Loss Account if not reduced from Reserves.	Complete Audited Annual Reports along with Audited Balance Sheets, Profit and Loss Account & detailed Schedule and other financial statements for the preceding 5 (five) financial years, ending 31 st March of the previous Financial Year, along with Letter of adequacy and commitment from their Bankers/Financial Institutions of


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Sl. No.	Parameter	Mandatory Eligibility Criteria	Evidence required
			International reputation should be furnished along with their bids for evaluating the above financial criteria. In case where the audited results of the preceding financial years are not available, certified financial statements from a practicing Chartered Accountant will also be considered acceptable.

4.3 Eligibility Criteria for OEM of ERP product

The ERP product proposed by the Bidder must be from OEM, who shall have to meet the following criteria-

Sl. No.	Parameter	Mandatory Qualification Description	Evidence required
1	Registration Status	OEM must be incorporated in India under the Companies Act' 1956/2013 and should have been in business for at least 10 (Ten) years, preceding the date of submission of bid	Certificate of Incorporation of OEM
2	Support and Training Centre availability	OEM should have at least one center in India with employee base of minimum 100 functional/ technical resources	Self-Certification by Authorized Signatory of OEM
3	Product Partners / Implementation Partners	OEM should have at least 3 certified implementation partners in India (including the Bidder/Lead Bidder)	Self-Certification by Authorized Signatory of OEM with names of implementation partners
4	Client satisfaction	OEM should not have been black listed by any PSU and/or Govt. of India.	Self-Certification by Authorized Signatory of OEM
5	Implementation in related industry globally (Including India)	The offered ERP product should have been implemented for at least 3 (three) operational global customers in Power Utility Sector	Certificate of experience from OEM with signatures from Authorized Signatory of OEM

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Sl. No.	Parameter	Mandatory Qualification Description	Evidence required
6	India specific Tax Compliance India Localization	The offered ERP product must incorporate Indian taxation requirements and is also capable of incorporating future changes therein Proposed ERP Product must have India Localization features such as taxation, employee related rules & regulations (such as Form 16, PF etc.) to meet Government / Statutory compliances, Indian languages, etc.)and is also capable of incorporating future changes therein	Provide self-certificate from Authorized Signatory of Bidder stating how the product will incorporate future changes, as & when applicable

Note (applicable for Clauses 4.1, 4.2 and 4.3):


- In ERP Implementation, technical upgrades and rollouts would not be considered eligible
- All self-certificates must be signed by the Authorized signatory, unless specified otherwise
- OEM of ERP product would need to additionally meet the Eligibility Criteria for OEM of ERP product as specified in Tender document
- Wholly owned Indian subsidiary company having guaranteed support from their parent company can also participate in the bidding process. In such a case, Bidder can utilize the technical and financial credentials of its 100% of parent company and / or of 100 % subsidiary company/companies, which are wholly owned by the same parent company. Provided, the Parent Company / subsidiary Company /Companies commits to sign a separate Agreement (Guarantee of the Parent Company to NEEPCO) with NEEPCO as per enclosed format evincing full support for the Technical and Financial requirement of the subsidiary Company and commit to take up the work itself in case of non-performance by the subsidiary company in the event of award of work to the subsidiary Company. An undertaking by the parent/ holding company to this effect shall be submitted along with the bid as per enclosed format

5. Participation in bid

5.1 Conflict of interest

- M/s. PricewaterhouseCoopers (PwC) and M/s. NTPC and any entity affiliated with them who were associated with the preparation of this Tender Document shall not participate in any manner in the bid.
- The Bidder must submit a certificate of no conflict through authorized signatory confirming that there would be no conflict of interest with NEEPCO. Bids of any Bidder may be rejected if a conflict of interest between the Bidder and NEEPCO is detected at any stage.


5.2 Bid fee and related details

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- Bidders shall have to make BID FEE (non-refundable) of Rs 10,000.00 (Rupees Ten Thousand) for participation in the Tender. In addition, Bidders also are required to submit an Earnest Money Deposit (Refundable) of INR 123 lakhs for participation in the Tender.
- Bidders are required to submit the bid with a validity of 180 (One Eighty) days from date of submission of the bid. In case of timeline extensions, date of validity of EMD would be 180 days from original date of submission of the bid.
- Details and mode of submission of EMD and Bid fee are provided in Instruction to Bidders.


5.3 Procedure for participation

- Bidders intending to participate in the e-tendering and to download the detailed bid document have to register themselves in the NEEPCO's e-tendering portal <https://neepco.abcprocure.com>. The registration of bidder once registered shall be valid for one year from the date of activation of Bidder profile.
- The Bidders who have already registered in NEEPCO's e-tendering portal having valid registration need not register again. However, such bidders are to ensure that their registration in the e-tendering system is valid till the completion of the entire bidding process of the relevant NIB.
- The fees for Bidder Registration in the portal is INR 3000.00 (Rupees three thousand) only per year (Nonrefundable)
- The procedures for registration in the e-tendering portal are as under -
 - **Step-1:** Visit the e-tendering portal <https://neepco.abcprocure.com>
 - **Step-2:** Click on new register and submit the online Form for company /bidder details required. Already registered bidder having a valid registration may directly log-in to the e-tendering portal
 - **Step-3:** The bidder has to map the digital certificate (Class-II or Class –III Signing & Encryption Certificate) with his login-id as per the name of the registered company for approval process. For registration & Digital Certificate related information, the bidders may contact the Service Provider at:
E-Procurement Technologies Limited (ETL)
Mr. Himalaya Vaishnav
Phone No. +91-79-40016866/38/21/18
Mobile No. +91-9099090830
Email info@abcprocure.com
 - **Step-4:** Payment for bidder registration in the e-tendering portal: Bidders shall make the payment of non-refundable Bidder registration fee of Rs.3000.00 (Rupees Three thousand only) through “SB-COLLECT” of State Bank of India as per procedures/steps elaborated below.
 - **Step-5:** After payment of bidder registration fee through “SB-COLLECT” of State Bank of India, this system generated receipt shall be downloaded and send it to the Contracts & Procurement Department, NEEPCO, Shillong at e-mail ID : contract_neepco@yahoo.com to advice the service provider for approval of the Bidders' registration. Bidders may also contact Sri N.Kithan, Manager (C), C&P Department, NEEPCO, Shillong, and Mobile No. +91-9436306773, to get confirmation regarding receipt of bidder registration fee.
 - **Step-6:** On approval of the bidder in the system, e-mail will be sent by the Service Provider to the Company/bidder regarding their bidder profile activation. The registration is valid for one year once bidder profile is activated.

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- All the bidders are requested to get themselves registered well in advance and no extra time will be considered for submission of bids for the delay in on-line Bidder Registration, if any.
- The bidder shall make the payment towards Bid fee **through “SB-COLLECT” of State Bank of India** as per procedures/steps elaborated in below. Payment of bid fee through other node of payment like DD etc. will not be acceptable.
- During payment of bid fee through “SB-COLLECT” of State Bank of India, Bidders shall clearly indicate the NIB No. against which the bid fee is paid.
- The procedure/steps for payment by SB-COLLECT of State Bank of India (for payment of portal registration fee, Bid fee, EMD etc.):

STEP-1	The bidder shall visit url/web page https://www.onlinesbi.com/prelogin/institutiontypedisplay.htm on any internet browser
STEP-2	State Bank Collect page will appear. Select “ ALL India ” for “ State of Corporate/Institution ” Select “ PSU ” for “ Type of Corporate/Institution ” Click “GO”
STEP-3	In the new screen, select PSU Name as “ North Eastern Electric Power Corporation Limited ” and Submit
STEP-4	In the new screen, select Payment Category as “ SHILLONG- PARTIES ”
STEP-5	New Screen will appear, here the bidder has to fill all the required information for the payment as under: <ul style="list-style-type: none"> i) Under Name of Payer: The Bidder is to fill up his Name and Address. ii) Under Short Details of Payment: The Bidder shall indicate Portal Registration Fees, BID FEE, and EMD as applicable. In case of BID FEE and EMD payment, the Bidder shall indicate BID FEES or EMD as applicable and the NIB No. (Example: for payment of EMD against NIB No. dated DDMMYYYY, the bidder has to fill under this option as “EMD for NIB No. XX dated DDMMYYYY”). iii) Under Type of PAYER: The Bidder is to select VENDOR OR CONSULTANT whichever is applicable. iv) Under CIN in case the Payer is a company: The bidder is to fill up his CIN in case of a company, otherwise may kept blank. v) Under Payment amount: The bidder is to fill up the amount as per bid condition. vi) Subsequent information for Name, Date of Birth/Incorporation, and Mobile Numbers are to be filled as required. vii) Fill Captcha. Then Submit
STEP-6	In the new screen, check the details and click “ CONFIRM ”, if correct.
STEP-7	The Multi Option Payment System will be available for making the payment. The Bidder may select option as per convenient and make the payment.
STEP-8	After successful payment, the system will generate receipt. The receipts may also be generated from Reports - i.e. SB Collect (Request Report/ Download Report). This system generated receipt shall be downloaded for submission as per bid condition.

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6. Integrity Pact

- The Contract shall be under the Integrity Pact. The name and address of the Independent External Monitors are as under:

S No.	Name	Address
1.	Shri Siddeshwaran Manoharan, IAS (Retd),	Raagamaalika, House New No. 4, Thirumurugan Street, Kalakshetra Colony, Basant Nagar, Chennai-600 090 E-mail ID: mano_assam@yahoo.co.in
2	Shri Ardhendu Sen, IAS (Retd),	House no. J-1229, Palam Vihar, Gurgaon- 122017, Haryana E-mail ID: ardhendu.sen@gmail.com


- Two original copies of Integrity Pact (duly signed by Authorized Signatory who signs the bid) as per the format provided in the bid document shall be submitted.
- Offer submitted without this pact shall be rejected.** One original copy of the Pact, duly signed by NEEPCO, shall be returned to the Bidder immediately after opening of the Techno-Commercial Bids

7. Submission of bids

- The Bidder shall submit the Bid under the Single-Stage Two-Envelope bidding system in electronic form as follows:
 - Envelope No. 1: Techno-Commercial Bid.
 - Envelope No. 2: Shall contain Price Bid. Price Bids of only those Bidders who qualify in Technical evaluation shall be opened.
- Detailed instructions on submission of bids is provided in Instructions to Bidders for reference
- Bidders shall prepare and submit their bids in the electronic form in <https://neepco.abcpocure.com>. Online bidding forms will be available in the above website
- Bidders may view the tender opening results of techno-commercial bid in <https://neepco.abcpocure.com> by marking their presence for online tender opening.

8. Important dates

S No.	Description	Date
1	Start date for downloading bid document	25/11/2017 ; 11: 00 AM
2	Last date for sending in Bidder queries/ clarifications	07/12/2017
3	Pre-Bid conference for Bidders in Shillong, Meghalaya	14/12/2017 ; 11:30 AM
4	Response to Bidder queries / clarifications by NEEPCO	21/12/2017
5	Last date for submission of online bids	11/01/2018; 02:00 PM

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6	Technical bid opening by NEEPCO	11/01/2018 ; 04:00 PM
7	Price bid opening by NEEPCO	To be intimated to Bidders at a later date
8	Declaration of selected bidder by NEEPCO	To be intimated to Bidders at a later date
9	Award of LOI for successful bidder	To be intimated to Bidders at a later date

- In the event the last date specified for submission of bids and date of opening of bids is declared as a closed holiday for NEEPCO, the bids shall be submitted as per stipulated time and date, however, the date of opening of bids will be the following working day at the appointed times.

9. Other general instructions

- Bidders are requested to visit <https://neepco.abcprocure.com> and “<http://www.neepco.co.in>” regularly for any modification/clarification of the bid document
- Submission of bids shall not automatically construe qualification for evaluation. NEEPCO reserves the right to reject any or all bids, or to annul the bidding process and reject all the bids, without thereby incurring any liability to the affected bidders, nor does it have any obligation to inform the bidders of the ground for such action on the part of the Purchaser.
- For any clarification related to terms and conditions of Bid Document, bidders are requested to forward e-mail clearly stating their queries to tendering authority at e-mail id contract_neepco@yahoo.com, contract@neepco.co.in. Bidder may contact in regard to the instant NIB at 0364-2503346.
- For any clarification related to procedure for bid submission, online furnishing of clarification in e-procurement portal etc., bidders may contact:-

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Support Help-Desk No. at NEEPCO Shillong:

Tel: 0364-2507270/8974665789

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-S/d-
General Manager
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