



CITIZEN'S CHARTER

**Brookland Compound,
Lower New Colony,
Shillong-793 003, Meghalaya, India.**

**NEEPCO website: www.neepco.co.in
Phone No: 0364-2222936 / 0364-2224582 (Reception)
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1. ABOUT THE ORGANISATION

North Eastern Electric Power Corporation Limited (NEEPCO), a Miniratna Category-I, Schedule "A" Government of India Enterprise under the Ministry of Power was set up on the 2nd of April, 1976 to plan, investigate, design, construct, generate, operate and maintain power stations in the North Eastern Region of the country. NEEPCO has an installed capacity of 1757 MW which is 39% of the total installed capacity of the N.E Region. NEEPCO's authorised share capital is Rs.5,000.00 Crore and its net worth as on 31st March 2020 is Rs.6404.85 Crore.

NEEPCO's Corporate Office, headquarter in Shillong, Meghalaya has been accredited with the following certifications:

- a) ISO: 9001:2015 (Quality Management System)
- b) ISO: 14001:2015 (Environment Management System)
- c) ISO: 45001:2018 (Occupational Health & Safety Management System).

The same Certification has also been received for 15 (fifteen) Operation & Maintenance Plants.

2. VISION

To be a leading integrated Electric Power Company of the country with a strong environment conscience.

3. MISSION

To harness the huge power potential of the country, from conventional and non-conventional sources, with minimal impact on the environment, through a planned development of power generation projects by an integrated approach covering all aspects of investigation, planning, design, construction, operation and maintenance of power projects, which in turn would push overall development of the nation further.

The main business of the Corporation is trading of the generated electric power from its power plant within the country so far, with its doors open to trade abroad with the necessary support of the Ministry of Power (GOI).

4. CORPORATE OBJECTIVES

- Development of electric power.
- Manufacturing, trading and other Business.
- Research & Development and Consultancy services.
- Promotion, Co-ordination and Control of Subsidiaries/ Joint Ventures

5. OUR ACTIVITIES

- Generation of electric power.
- Survey, Investigation, Planning, Design, Construction, Operation & Maintenance of Power Plants.
- Fulfilling its responsibility towards Community & Environment under Corporate Social Responsibility (CSR).
- Sustainable development with minimal ecological disturbances, minimal environmental degradation and minimal social disturbances.
- Adherence to best practices of corporate governance.
- Unequivocal accountability to stakeholders.

6. Our Policy Framework:

NEEPCO Limited is responsible for complying with following statutory and regulatory rules in order to execute its activities:

- Electricity Act, 2003
- Hydro Power Policy, 2008 of Ministry of Power (GOI)
- Companies Act, 2013
- National Policy on Resettlement and Rehabilitation (NPRR) - 2003
- Central Electricity Regulatory Commission (CERC) Regulations including Indian Electricity Grid Code (IEGC)
- Guidelines issued by North Eastern Regional Load Distribution Centre (NERLDC)
- National Resettlement & Rehabilitation Policy 2007
- National Rehabilitation Policy 2008
- Land Acquisition, Rehabilitation and Resettlement (LARR) Act 2013
- Resettlement & Rehabilitation Policy of the State Govt. concerned.

- Energy Conservation Act 2001
- Guidelines issued by Department of Public Enterprises and Central Vigilance Commission etc.
- Other applicable policy circulars of Ministry of Power, Government of India

7. HUMAN RESOURCE

- An integral part of NEEPCO's employee centred policy lay thrust on knowledge upgradation and development through seminars, workshops and training programmes both in-house and external.
- The regular manpower strength of the Corporation is 1836 and that of workcharged is 283 (as on 1st November 2020)

8. COMMITMENTS

- Promote excellence in generation of quality power.
- Maintain quality standard.
- Maintain environmental management system.
- Promote optimum utilization of natural resources and sustainable Development.
- Develop Human Resources through training.
- Ensure optimum gestation period for project development and maintaining harmony with nature.
- Socially responsible Corporate Citizen.
- Introduce latest technology in power sectors through R&D to improve productivity.
- Ensure transparency in quality policy and citizen's charter.
- Promote the need to meet customer requirements and regulatory & statutory requirements.
- Ensure that service quality objectives & complaints handling objectives are established.

9. OBJECTIVES OF NEEPCO'S CITIZEN'S CHARTER

The significant objectives of the Citizens Charter are summarised as given below:

- Ensuring Citizen-centric focus across all its domain by adopting mechanisms enables on improving processes and services.

- Ensuring effective Citizen Communications Channels
- Demonstrating Transparency and Openness of its business operations by hosting the Citizen's Charter on the NEEPCO's web site i.e. www.neepco.co.in
- Working towards delight of Citizens by feel-safe processes and in case of exigencies leveraging its Service Recovery Processes like Grievance Redressal, Handling Complaints etc.

10. CORPORATE SOCIAL RESPONSIBILITY:

NEEPCO CSR Policy: Committed Sustainable Responsible

NEEPCO firmly believe that communities located in the vicinity of our projects / offices are important partners / stakeholders in growth story of the region. As good neighbors and considering the cultural diversity of the region, the Corporation undertakes all its initiatives sensitively and efforts to rationalize our CSR intervention to areas of high impact, both in terms of quality and scale.

- **NEEPCO's CSR MISSION**

To be a responsible corporate entity for nurturing human values with concern for society and environment.

- **NEEPCO's CSR VISION**

To make sustainable impact on the planet and the communities we serve.

AIMS AND THRUST AREAS FOR CSR & SUSTAINABILITY ACTIVITIES

Keeping the aim of working towards the activities identified in Schedule VII of the Companies Act, 2013, the following will be the thrust areas of CSR & Sustainability activities of NEEPCO:

- (i) Eradicating hunger, poverty and malnutrition, promoting health care including preventive health care and sanitation and making available safe drinking water.

Under the above provision, the key initiatives shall include:

- Agro based Livelihood, Entrepreneurship Development Programme
 - Medical Awareness Camp & Campaign
 - Ensuring maternal health and child mortality
 - Sanitation & Safe Drinking Water, etc.
- (ii) Promoting education, including special education and employment enhancing vocational skills especially among children, women, elderly, and the differently abled and livelihood enhancement projects.

Under the above provision, the key initiatives shall include:

- Measures to arrest dropout rates- distribution of books/dresses/ scholarships to students
 - Construction of school toilets preferably girl's toilets
 - Infrastructure up gradation of schools/ educational institution
 - ITI training / Special Diploma training such as Nursing, Medical Technician, beautician etc
 - Capacity Building for unemployed youths, etc.
- (iii) Promoting gender equality, empowering women, setting up homes and hostels for women and orphans; setting up old age homes, day care centers and such other facilities for senior citizens and measures for reducing inequalities faced by socially and economically backward groups.

Under the above provision, the key initiatives shall include:

- Women centric training activity
 - Women centric Livelihood/EDP training
 - Setting up homes and hostels, old age homes, day care centre for senior citizens
 - Night shelters, Medical Screening camps
- (iv) Ensuring environmental sustainability, ecological balance, protection of flora and fauna, animal welfare, agroforestry, conservation of natural resources and maintaining quality of soil, air and water.

Under the above provision, the key initiatives shall include:

- Waste Management
 - Water Management
 - Energy Management
 - Bio Diversity conservation
 - Carbon Management
- (v) Protection of national heritage, art and culture including restoration of buildings and sites of historical importance and works of art; setting up public libraries; promotion and development of traditional arts and handicrafts.

Under the above provision, the key initiatives shall include:

- Protection of national heritage sites
- Restoration of historical sites
- Promotion & Development of traditional arts & handicrafts

- (vi) Measures for the benefit of armed forces veterans, war widows and their dependents.

Under the above provision the key initiatives shall include:

- Education and Medical facilities for the family members of the deceased, etc.

- (vii) Training to promote rural sports, nationally recognized sports, Paralympic sports and Olympic sports.

Under the above provision the key initiatives shall include:

- Promotion of Sports
- Training/coaching for sports etc.

- (viii) Contribution to the Prime Minister's National Relief Fund or any other fund set up by the Central Government for socio-economic development and relief and welfare of the Scheduled Castes, the Scheduled Tribes, other backward classes, minorities and women;

- (ix) Contribution to incubators funded by Central Government or State Government or any agency or Public Sector Undertaking of Central Government or State Government, and contributions to public funded Universities, Indian Institute of Technology (IITs), National Laboratories and Autonomous Bodies (established under the auspices of Indian Council of Agricultural Research (ICAR), Indian Council of Medical Research (ICMR), Council of Scientific and Industrial Research (CSIR), Department of Atomic Energy (DAE), Defence Research and Development Organisation (DRDO), Department of Biotechnology (DBT), Ministry of Electronics and Information Technology) engaged in conducting research in science, technology, engineering and medicine aimed at promoting Sustainable Development Goals (SDGs).

Under the above provision the key initiatives shall include:

- Allocation of Funds for technology incubators and R&D etc.

- (x) Rural Development projects.

Under the above provision the key initiatives shall include:

- Promotion of Self Help Groups(SHG)
- Electrification i.e. supply and installation of electrical items etc.

- (xi) Slum Area development: Slum area means any area declared as such by the central Government or any State Govt. or any competent authority any law for the time being in force.

- (xii) Disaster management, including relief, rehabilitation and reconstruction activities.

11. GRIEVANCE POLICY & PROCEDURE:

Objective:

The Grievance redressal machinery is of three levels. The attempt is to settle grievance expeditiously and nearer to its point of its origin in the interest of the Corporation.

11.1 GRIEVANCES REDRESSAL MECHANISM:

11.1 a Grievance Redressal for External Stakeholders/

Beneficiaries- In the event of non-fulfillment of a commitment or service, the stakeholders have the right to submit their related grievances in writing to the Head of the concerned Office as mentioned in **Table - II**. The Head of the concerned Office will respond within one month of the receipt of the grievance from stakeholder. It is expected from stakeholders that they submit their petition in writing along with all supporting documents that are necessary for detailed examination of grievance. Grievance can also be submitted online through Centralized Public Grievance Redress & Monitoring System (CPGRAMS) portal, a link of which is also made available in NEEPCO's website.

11.1 b Employee's Grievance Redressal

Scope and Coverage

Grievance would mean a representation by an employee in writing or verbatim but recorded if an employee is not in position to do so in regard to the Rules/ procedure already framed by the Corporation on Compensation (Wage, payment, Increment, recovery of dues); Working condition (Safety, hazards); Leave, Leave Travel concession; Amenities (allotment of quarter, Medical facility, Entitlements); Nature of job (Job allocation); Promotion(Super cession , Acting promotion, pay fixation, Seniority)and Service matters (transfer, continuity of service , superannuation, Date of Birth, Age).

11.1 c EMPLOYEES GRIEVANCE REDRESSAL PROCEDURE

STAGE-I				
	Grievance medium	Authority	Reply (within Days)	Remarks
Aggrieved Employee	Verbally(will also be recorded and signed)	Controlling officer	7 days	Presentation of grievance
If the employee is not satisfied with the reply	Grievance may be submitted in Form -I	HoD of the respective Department	15 days	FORM -I to be submitted within 10 days of the date on which the actual grievance took place
			Extended to 7 more days	If reply cannot be made within 15 days, the reason of delay should be recorded and the HoD may extend it to 7 more days
				Grievances will be registered and grievance number will be issued to the employee
STAGE-II				
	Grievance medium	Authority	Reply (within Days)	Remarks
If the employee is not satisfied with the reply of HoD	Grievance may be submitted in Form -II	Grievance Redressal Committee	3 weeks from the date of receipt of Form- II	The Grievance Redressal Committee will process the case & submit recommendation to the Management
		(Representatives of HoP not below the rank of Sr. Manager, Controlling officer/ HoD, Sr. Manager(HR)/ Manager(HR) as member convener and 1 representative from F&A.	Extended to 15 more days	Chairman of the Committee may extend the time to reply to the employee by another 15 days.
STAGE-III				
	Grievance medium	Authority	Reply (within Days)	Remarks
If the employee is not satisfied with the reply of Grievance Redressal Committee	Grievance may be submitted in Form - III	Apex Grievance Redressal Committee(one of the Functional directors as chairman, ED (HR) or HOD/Controlling Officer not below the rank of Sr. Manager and the HOD of Corporate	2 months from the date of receipt of the grievance.	Apex Grievance Redressal Committee shall submit it's recommendations to the Management within 2 months from the date of receipt of Form -III
		IR&A will be the Convenor and shall be notified after approval of the CMD. The Apex Grievance		
		Redressal committee may co-opt for any member in order to have his/her expert view/opinion	20 Days	Management after analysing the recommendations will convey it's decision within 20 days
APPEAL				
	Authority	Reply (within Days)	Remarks	
If the employee is not satisfied with the reply of Appex Grievance Redressal Committee	CMD	30 Days	If the aggrieved employee is not satisfied with the decision of the Appex Grievance Redressal Committee, he/she shall have the right of appeal to the CMD.	
			The CMD shall communicate his final decision within 30 (thirty) days of the employees appeal	

12. LIST OF STAKEHOLDERS AND BENEFICIARIES

12.1 Stakeholders:

- (i) Ministry of Power, Government of India (MoP)
- (ii) Department of Public Enterprises (DPE), Ministry of Heavy Industries, Government of India.
- (iii) Ministry of Environment & Forest, Government of India (MoEF)
- (iv) Central Electricity Authority (CEA)
- (v) Central Water Commission (CWC)
- (vi) Government of Arunachal Pradesh, Assam, Manipur, Meghalaya, Mizoram, Nagaland and Tripura.
- (vii) Ministry of External affairs, Government of India.
- (viii) North Eastern Regional Load Despatch Centre (NERLDC)
- (ix) Northern Eastern Regional Power Committee (NERPC)
- (x) Power Grid Corporation of India Ltd.
- (xi) Contractors, Vendors/Suppliers
- (xii) Financial Institutions such as World Bank, Power Finance Corporation, Rural Electrification Corporation, other Nationalized and scheduled Banks etc.
- (xiii) Project Affected Families (PAFs)
- (xiv) Employees of NEEPCO.
- (xv) National Thermal Power Corporation (NTPC) Limited

12.2 Beneficiaries:

Power from the power stations of NEEPCO is supplied to the following beneficiaries to which shares have been allocated by the Ministry of Power, Government of India:

- (i) Assam Power Distribution Company Limited
- (ii) Department of Power, Government of Arunachal Pradesh
- (iii) Department of Power, Government of Nagaland
- (iv) Manipur State Power Distribution Corporation Limited
- (v) Meghalaya Power Distribution Corporation Limited
- (vi) Power & Electricity Department, Government of Mizoram
- (vii) Tripura State Electricity Corporation Limited
- (viii) Chhattisgarh State Power Distribution Company Limited
- (ix) Uttar Pradesh Power Company Limited
- (x) Haryana Power Purchase Centre

13. SERVICES OFFERED TO STAKEHOLDERS & BENEFICIARIES

TABLE-I

Sl.	SERVICE	STAKEHOLDER	Officials Responsible for the services	Standards/ Norms
1.	Sale of Electricity as per allocation from MoP, GoI at the tariff approved by CERC	Beneficiary States	ED(Commercial), NEEPCO Corporate Office, Shillong, Contact No. 0364 -2505879 Fax: 0364 -2225035 Email id: neepcocommercial@gmail.com	Power is scheduled to the beneficiaries by the Grid Manager viz. NERLDC in accordance with regulations laid down in the Indian Electricity Grid Code issued by the Central Electricity Regulatory Commission.
2.	Providing free power to home State /States from hydro power stations.	Home states of the hydro power stations	ED(Commercial), NEEPCO Corporate Office, Shillong, Contact No. 0364- 2505879 Fax: 0364 -2225035 Email id: neepcocommercial@gmail.com	As per Govt. of India policy.
3.	Submission of Declared Capacity (MW) along with anticipated energy, 24 hrs in advance for power generating stations (AGBP, AGTCCP, TGBP, Kopili, Khandong, Kopili Stage-II, DHEP, RHEP, TrHEP, PaHEP & KaHEP.	NERLDC / SLDC, Tripura/SLDC, Mizoram	ED(O&M), NEEPCO Corporate Office, Shillong, Contact No. 0364- 2226707 Fax: 0364- 2221789 Email id: edonm@neepco.co.in neepco.edonm@gmail.com	As per gas availability, reservoir water level/ River inflow and availability of machines.
4.	Billing the concerned beneficiary about the dues on account of sales of energy.	Beneficiary States, NERLDC, NERPC	ED(Commercial), NEEPCO Corporate Office, Shillong, Contact No. 0364 -2505879 Fax: 0364 -2225035 Email id: neepcocommercial@gmail.com	Bills are raised on beneficiaries within 2 Working Days of issue of REA (Regional Energy Account) from NERPC and on receipt of fuel gas supply bill from Oil India Limited, Assam Gas Company Limited, GAIL (India) Limited and ONGC
5.	Timely submission of progress report of Projects to the concerned ministries.	MoP	GM (CPM), NEEPCO Corporate Office, Shillong, Contact No. 0364 - 2224911 Fax: 0364 -2224911 Email id: bonani123@rediffmail.com	On Quarterly basis
6.	To take utmost care to the extent possible to ensure that our activities do not threaten survival and quality of life of project affected persons (PAPs).	Project Affected Families	GM(Environment & RR Wing), NEEPCO Corporate Office, Shillong, Contact No.0364-2504317/ 2308398 Email id: neepcoplanning@yahoo.co.in	As per the National R&R Policy 2007, NPRR Policy 2003, LARR Act 2013 and R&R Policy of the State Govt. concerned.

7.	Compliance of Loan Covenants and Performance Indices.	International, Nationalised Banks & Financial Institutions	CGM (Finance), NEEPCO Corporate Office, Shillong, Contact No. 0364-2228159 Fax: 0364-2228542 Email id: bmaharana@yahoo.com	As per terms & conditions of loan
8.	Evacuation of power through their transmission lines to the beneficiaries in accordance with CERC Guidelines and Statutory Rules and Regulations.	Powergrid	ED(O&M), NEEPCO Corporate Office, Shillong, Contact No. 0364- 2226707 Fax: 0364- 2221789 Email id: edonm@neepco.co.in neepco.edonm@gmail.com	As per CERC Guidelines
9.	<ul style="list-style-type: none"> For providing work front to them free of encumbrances Technical Inputs in terms of geological, meteorological data, construction drawing and technical specifications Information on availability of the construction material Timely payment against executed works Prompt time to time decision in the event of occurrence of deviation from expected conditions 	Contractors / Vendors	ED(C&P), NEEPCO Corporate Office, Shillong, Contact No. 0364- 2225547 Email id: contract_neepco@yahoo.co.in	Contract agreement as per terms & conditions of Contract Manual

14. EXPECTATIONS FROM STAKEHOLDERS

To provide efficient services to the stakeholders and satisfying their expectations, the Corporation expects the following from the Stakeholders:

- Timely clearances / approvals from controlling agencies / ministries/Departments.
- Adherence to procedures and instructions notified by the Corporation and submission of complete and correct data required for taking decisions by the Corporation.
- Prompt payment of dues by beneficiaries as per terms & conditions of PPA.
- Adherence to the Rules, regulations and guidelines issued by CERC.
- Adherence to the statutory rules and regulations.
- Co-operation of State Governments in timely signing of MoU & Power Purchase Agreement (PPA).
- Adherence to terms & conditions of contractual agreement.
- Adherence to rules & regulations of the corporation for it's employees.

15. REVIEW OF CITIZEN'S CHARTER:

The charter shall be reviewed once in a year based on the experience and feedback received from stakeholders in the previous years.

Note: This charter is a summary of the services NEEPCO Ltd. is committed to provide to the stakeholders and is not a part of the policy condition or service condition of our employees. The Charter also does not cover the aspect of the responsibilities of its stakeholders, which are generally described in the related documents available in the NEEPCO Ltd. offices.

16. LIST OF SENIOR EXECUTIVES

TABLE – II

COMPANY SECRETARIAT						
CHIRANJEEB SARMAH	CS-CUM-LA	2228652	9436117663		2228652	chiranjeebs@neepco.co.in
CMD Secretariat						
PARTHA PRATIM DAS	GM (C)	2229778	9435559842		2226417	ppdas@neepco.co.in parthapdas_2311@rediffmail.com
DIRECTOR (TECHNICAL) Secretariat						
BHUPENDRA GOSWAMI	GM (E/M)	2226480	9436332682		2228520	bgoswami@neepco.co.in bgoswami@yahoo.com
CORPORATE PLANNING & CORPORATE PROJECT MANAGEMENT						
APARAJITA CHOUDHURY	CGM (Civil)	2221737	9436303944		2222126	aparajit.neepco@neepco.co.in neepcoplanning@yahoo.co.in aparajito123@rediffmail.com
JAYANTA KUMAR SARMA	GM (C)	2504317	9435577623		2222126	jsharma@neepco.co.in jsarma66@gmail.com
BONANI CHOUDHURY	GM (E/M)	2222532	9863063278		2224911	cpm@neepco.co.in neepco.cpm@gmail.com bonani123@gmail.com
OPERATION & MAINTENANCE						
SAAMARJIT CHAKRAVARTY	CGM (E/M)	2226707	9435339538 7002021561		2221789	edonm@neepco.co.in neepco.edonm@gmail.com
COMMERCIAL						
NEPUNI KAIKHO MAO	ED (E/M)	2224911	9436700694 8731829142		2225035	neepcocommercial@gmail.com nkmao2009@gmail.com
RANJAN MALLIK	GM (E/M)	2505879	9435115218		2225035	mallikran@gmail.com
DEVAPRIYA CHOUDHURY	GM (E/M)	2505879	9435339747		2225035	devapriyac@neepco.co.in devapriya_c@hotmail.com
PRABAL KUMAR MUKHOPADHYAY	GM (F)	2505879	9435106824		2225035	prabal_mukhopadhyay@rediffmail.com
CONTRACT AND PROCUREMENT						
SAMIRAN GOSWAMI	CGM (C)	2227784	9436700546		2222578	contract_neepco@yahoo.com contract@neepco.co.in samiran.goswami@yahoo.co.in
BIJIT KUMAR GOSWAMI	GM(E/M)	2507348	9436110244		2222578	bijitgoswami@gmail.com
DIPANKAR BARUAH	GM(C)	2222928	9485175793		2222578	dip_bar@rediffmail.com
ENVIRONMENT & RR						
SANTANU BHATTACHARJEE	GM (C)	2221467	9435522319			unatnas222@gmail.com
RENEWABLE ENERGY						
RAJAT CHANDRA SARMAH	ED (E/M)	2222934	9435490209			rajachandrasarmah@gmail.com
FINANCE AND ACCOUNTS						
BAIDYANATH MAHARANA	CGM (F)	2228159	9435563039		2228542	bmaharana@yahoo.com
RANA BOSE	GM (F)	2229744	9436632123			compilationshillong@gmail.com rana_09@rediffmail.com
DWIJEN KUMAR	GM (F)	2503773	9435305245			dwijenk@rediffmail.com

QUALITY ASSURANCE & INSPECTION						
SANJIB DHAR	ED (C)	2591978	9435740657			sanjib_dhar@rediffmail.com
ARBITRATION						
APARAJITA CHOUDHURY	CGM (Civil)	2221737	9436303944		2222126	aparajit.neepco@neepco.co.in neepcoplanning@yahoo.co.in aparajito123@rediffmail.com
QSHE						
JITEN CHANDRA DAS	GM (C)		9435546400			jitencdas@rediffmail.com
PRIYABRATA DAS	GM (C)		9435749343			
NAPUR KAKOTY	GM (E/M)		9615573015			napurkakoty@yahoo.com
VIGILANCE						
MD. AKHTAR HUSSAIN	CGM(E/M)		9435339677			akhtar6k@yahoo.co.in
HUMAN RESOURCES						
PUERNENDU SEKHAR BARTHAKUR	CGM (HR)	2211813	9436339712		2223790	psbarthakur@gmail.com
JAI NARAYAN SINGH	GM (HR)	2224442	9435712771		2223790	jnsingh1962@yahoo.co.in
MEDICAL & HEALTH SERVICES						
Dr.(Mrs) A K A MAO	GM (M&HS)	2220754	9436730232			neepcomedicalhs@gmail.com
RESEARCH & DEVELOPMENT						
KIRON CHANDRA DAS	GM (C)		9435321571			kirandas2012@rediffmail.com
INFORMATION TECHNOLOGY						
RAJAT CHANDRA SARMAH	ED (E/M)	2222934	9435490209			rajachandrasarmah@gmail.com
Kopili HEP : Umrangshu, District: Dima Hasao, Assam STD:03670						
DEBOTOSH BHATTACHARJEE	CGM (E/M)	288222	9436137336			debotosh_agt@yahoo.com
BINOD CHANDRA BORAH	GM (C)	2207283	9435063093			bcborah@hotmail.com
Doyang HEP: Doyang, District: Wokha, Nagaland STD:03860						
DEBEN CHANDRA DAS	GM (E/M)	2758194	9436309713 6001318637			dasdc90@yahoo.co.in
PRASENJIT PHUKAN	GM (E/M)		7086097524			prasenjitp29@gmail.com
Assam Gas Based PP : Bokuloni Village, District: Dibrugarh ,Assam STD:0374						
HARI KRISHNA CHANGMAI	CGM (E/M)	2825216	9435577595		2825349	hkchangmai@neepco.co.in h_changmai@rediffmail.com
MOHAN CHANDRA DIHINGIA	GM(C)	2825577	9435339742		2825349	dihingia.mohan@rediffmail.com
Agartala GTCCPP : Ramchandra Nagar District: Tripura (West), Tripura						
DEBJANI DEY (HALDER)	CGM (E/M)		9401012389			debjanidey@neepco.co.in debjani_halderdey@yahoo.co.in
NANDA BASUMATARI	GM (E/M)		9435339683			nbasumatari@neepco.co.in nandab1966@gmail.com
ASHIM DEB	GM (C)		9436164491			ashimdeb@neepco.co.in ashimdb@gmail.com

Tripura Gas Based PP : Monarchak, District: Sepahijala, Tripura						
DEBJANI DEY (HALDER)	CGM (E/M)		9401012389			debjanidey@neepco.co.in debjani_halderdey@yahoo.co.in
Ranganadi HEP : Yazali , District: Lower Subansari , Arunachal Pradesh STD:03809						
PARESH CHANDRA BARMAN	CGM (E/M)	222204	9435144141			hopofficerhep@gmail.com barmanpcb@gmail.com
D TANIANG SWAMY	GM (C)		9436222944			dolayswamy@gmail.com
Tuirial HEP : District: Kolasib , Mizoram STD:03837						
BIMAL KRISHNA CHAKRABORTY	GM (E/M)	263333	9436309730			bkc_164@rediffmail.com
NIRODJYOTI GOSWAMI	GM (C)		9435591418			nigoswami05@yahoo.com
PRADIP KUMAR SAIKIA	GM (C)	263247	9856408828			pradipksaikia@rediffmail.com
ABHIJIT DEB	GM (C)	263254	9435522357			adeb19@rediffmail.com debabhijit_neepco@rediffmail.com
Pare HEP : Doimukh, District: Papumpare ,Arunachal Pradesh						
DILIP KUMAR BAISHYA	GM (E/M)		9436164685			dk_baishya@yahoo.com
PANIOR RIDD NABAM	GM (C)		9436637821			prnabam49@gmail.com
Kameng HEP : Kimi, District: West Kameng ,Arunachal Pradesh STD:03787						
SAMAR RANJAN BISWAS	CGM (E/M)	273504	9402131266			kpc_kahep@rediffmail.com biswassr@yahoo.com
RAJUMONI SONOWAL	CGM (C)	273589	9435577683			bdckameng@rediffmail.co rmsonowal@gmail.com
NANDESWAR BHUYAN	GM (E/M)	272562	9862072963			emgkahep@rediffmail.com nbhuyan@neepco.co.in
NABENDU SUKLABAIDYA	GM (C)	273589	9435170408			nabendusbaidya@yahoo.co.in
CH. R. JOHN ZELIANG	GM (C)		9871955966			tdg_kahep@rediffmail.com johnzeliang@yahoo.co.in
RANJIT BORTHAKUR	GM (HR)	273558	9435502085 8749977291			hrkameng@rediffmail.com ranjitborthakur22@gmail.com ranjitborthakur22@rediffmail.com
K R MILI	GM(S)	273511	9435073165			krmili1962@gmail.com
Wah Umiam HEP : Mawsynram, District: East Khasi Hills, Meghalaya						
CHINMOY DEKA	CGM (C)		9436042067			deka_chinmoy@yahoo.com
Corporate Affairs Office : UG Floor, 15 NBCC Tower, Bhikaji Cama Place, New Delhi 110 066, STD : 011						
HITEN BHARALI	HOD(Corporate Affairs)	26170134	9650744533		26107555	hbharali@gmail.com neepconewdelhi@gmail.com
Guwahati Office: NEEPCO Bhawan, R.G. Baruah Road, Guwahati 5, STD: 0361						
P. K. BORA	ED (C)	2202729	9435339687 6900055888			pk.bora@yahoo.co.in
RAJAT CHANDRA SARMAH	ED (E/M)	2201586 2221467	9435490209			rajachandrasarmah@gmail.com
SARAL KUMAR SARKAR	CGM (C)	2201613	9436222661			sarkar_saral@rediffmail.com
ASHOK NEOG	CGM (C)	2202974	9706046302			ashok.neog@yahoo.co.in
RANENDRA SARMA	CGM (C)	2202972 2203492	9435012660			ronensarma@yahoo.co.in
APURBA KUMAR DAS	GM (E/M)	2203116	9435339758			apusky@rediffmail.com
DHRUBA JYOTI MEDHI	GM (IT)	2207283	9863064745			djmedhi@neepco.co.in

17. LIST OF FUNCTIONAL DIRECTORS**TABLE- III**

SL NO.	NAME	DESIGNATION	Contact Number	Email Id
1	Shri. Vinod Kumar Singh	Chairman & Managing Director	0364-2224487/ 2226453 Fax: 0364-2226417	vksnhpc@yahoo.co.in
2	Shri. Anil Kumar	Director(Personnel)	0364-2226630 Fax: 0364-2226225	kumarshillong@gmail.com
3	Shri. Anil Kumar (Holding Additional Charge)	Director(Finance)	0364-2223176 Fax: 0364-2505776	director.finance@neepco.co.in
4	Shri. Hemanta Kumar Deka	Director(Technical)	0364-2227792 Fax: 0364-2228520	hemantadeka@neepco.co.in

18. APPELLATE AUTHORITY, CPIO, PIO AND APIO IN NEEPCO UNDER RTI ACT**TABLE- IV**

NAME	DESIGNATION	ADDRESS	CONTACT NO. / EMAIL ID
Shri Sanjib Dhar	Executive Director (C) Quality Assurance & Inspection /First Appellate Authority	North Eastern Electric Power Corporation Ltd., Brookland Compound, Lower New Colony, Shillong- 793003, Meghalaya.	8787517071 (M) sanjib_dhar@rediffmail.com
Shri Dipankar Baruah	General Manager(C), C&P CPIO		9485175793 (M) dip_bar@rediffmail.com
Shri Bipul Das	Sr. Manager (C) Quality Assurance & Inspection PIO		9436264875 (M) bipuldas3769@yahoo.com
Shri Vijay Prakash	Manager(E/M), Contract Closure APIO		9101719763 (M) vijay.plant@gmail.com