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नॉर्थ ईस्टर्न इलेक्ट्रिक पावर कॉर्पोरेशन लिमिटेड

(भारतसरकारकाउद्यम)

NORTH EASTERN ELECTRIC POWER CORPORATION LTD

(A GOVT. OF INDIA ENTERPRISE)

CIN U40101ML1976GOI001658

OFFICE OF THE EXECUTIVE DIRECTOR (CONTRACTS & PROCUREMENT)

BROOKLAND COMPOUND::LOWER NEW COLONY

SHILLONG-793003, MEGHALAYA

Website: www.neepco.co.in Email:contract_neepco@yahoo.com FAX: +91 364-2222578

NIB No. 242 dated 19/06/2017

Detailed Notice Inviting Bid
(Domestic Competitive Bidding)

The North Eastern Electric Power Corporation Limited (NEEPCO), a Public Sector Enterprise under the Ministry of Power, Government of India invites Single-Stage Two Envelope Bids through online bidding system from eligible bidders for Technical Support and Maintenance of Ingres RDBMS at different locations of NEEPCO.

1. Scope:

- 1.1. To provide support and maintenance services alongwith the subscription for Ingres RDBMS installed at various locations of NEEPCO for a period of 24 (Twenty Four) months from the date of commencement of service.
- 1.2. Any problem or issue related to licensing/ subscriptions during the contract period should be resolved by the contractor without any implication to NEEPCO.
- 1.3. Updates: New releases of Ingres during the support and maintenance period shall be provided, installed and configured without any cost to NEEPCO with the necessary documentation. If any upgradation of existing hardware is required for installation of these updates, it shall be communicated to NEEPCO well ahead of time.
- 1.4. Any new patches, bug fixes etc. released from time to time must be installed, applied and configured without any cost to NEEPCO during the maintenance period.
- 1.5. The support services must be available on 24 x 7 x 365 basis except for scheduled shutdown of systems due to any hardware/ Operating System issue across all sites.
- 1.6. Telephonic or e-mail supports must also be provided as and when required.
- 1.7. Periodical Ingres database Performance Tuning and preventive maintenance of all installations must be carried out. For this purpose, at least four site visits have to be made during a year – once in every quarter. NEEPCO will specify the locations/ sites which need to be visited by the contractor/ vendor.
- 1.8. If any extra site visit is requested by NEEPCO for preventive maintenance, then NEEPCO will provide travelling expenses as per actuals against the visit.
- 1.9. However, in case of any problem/ issues related to Ingres and site visit is necessary by the vendor, all the expenses will have to be borne by the vendor
- 1.10. Cross platform migration, if required, of Ingres database/ application will be the responsibility of the vendor.



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- 1.11. The vendor must provide active Ingres technical support services online (through remote access), if and when required.
 - 1.12. Any issue related to Ingres while working with ABF (Application by Forms) also needs to be taken care of by the vendor.
 - 1.13. The vendor shall provide a 3 (three) days comprehensive training in a year to the IT engineers of NEEPCO on Ingres RDBMS at NEEPCO, Shillong during the term of service.
2. **PERIOD OF CONTRACT:** The period of contract shall be for 24 months from the date of commencement which shall be communicated by the Engineer-in charge upon acceptance of Letter of Intent.
3. **QUALIFYING REQUIREMENTS:**
- 3.1 **Technical**
 - i. The Bidder must be a registered company under Companies Act. Company registration needs to be submitted.
 - ii. The bidder must be an authorized Partner of Actian for Ingres product.
 - iii. Partner must have existing technical support centers/ offices in India since last 5 years. PAN Card and / or company registration certificate need to be submitted in support of existence.
 - iv. Partnering with any other organization/ consortium with third party organization will not be allowed.
 - v. Must have maintained Ingres RDBMS for at least 3 (three) clients including 1 (one) Government Department/ PSU/ Nationalised Bank during the last 5 years. Documentary evidence to be produced.
 - vi. At least one order value for an Ingres AMC executed during the last 5 (five) years must be INR 30 (Thirty) Lakh or above. Reference of AMC orders for other variant of databases/ applications will not be considered. Documentary evidences to be produced.
 - vii. Adequate Technical expertise is mandatory for Ingres database versions like Ingres 2006, Ingres 9.1/9.2 ad Ingres 10.2 on Linux platforms like RHEL 4, RHEL 5, RHEL 6 and RHEL 7. Self declaration in this respect must be provided.
 - viii. The bidder must have at least 2 (two) qualified personnel having 3 (three) years or more experience for Ingres database on Linux platforms. Resumes of the said personnel proposed for this service need to be produced.



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3.2 Financial

i. Minimum Average Annual Turnover in the best 3(three) financial years out of the last 5(five) financial years, ending 31st March of the previous financial year, should not be less than Rs. 115.5 lakh (Rupees One hundred Fifteen point Five lakh only).

ii. Net Worth:

The Net Worth of the bidder as on last day of the preceding financial year shall not be less than 50% of the Paid up Share Capital. The Net Worth shall be calculated based on Subscribed and Paid-up Capital + Free Reserves + Unallocated balance surplus amount of Profit & Loss Account if not reduced from Reserves

Complete Audited Annual Reports along with Audited Balance Sheets, Profit and Loss Account & detailed Schedule and other financial statements for the preceding 5(five) financial years, ending 31st March of the previous Financial Year, along with Letter of adequacy and commitment from their Bankers/Financial Institutions of International repute should be furnished along with their bids for evaluating the above financial criteria. In case where the audited results of the preceding financial years are not available, certified financial statements from a practicing Chartered Accountant will be also be considered acceptable.

iii. Liquid Assets:

The bidder should have liquid assets or / and evidence to availability of unutilized credit facilities of not less than Rs. 16.04 Lakh (Rupees Sixteen point Zero Four Lakh only). The Certificate of Banker regarding the availability of unutilized credit facilities shall not be dated earlier than 30 (thirty) days prior to the date of opening of bids.

iv. Bid Capacity:

The available Bid Capacity of the Bidder at the time of submission of Bid, calculated as under should not be less than Rs. 154.00 Lakh (Rupees One hundred Fifty Four Lakh) only

Bid Capacity = $A \times N \times 2 - B$, where

A = maximum value of works executed in any one year during last 7 (seven) years (at current price level).

N = Completion time of the proposed work in years.

B = Value at current price level of existing commitments and on going works to be completed during next N years.

Bid capacity shall be assessed at the time of submission of Techno-Commercial Bid, for which the bidder shall have to submit documentary evidence in support of “A” & “B” above along with their Bid without fail



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4. Complete Audited Annual Reports along with Audited Balance Sheets & Profit and Loss account and other financial statements for the best 3(three) financial years in the last 5 (five) financial years certified by a Chartered Accountant indicating the Annual financial turnover and latest Banker's Certificate in support of solvency shall be furnished.
5. Interested bidders who fulfill the qualifying requirements as mentioned at 3.1 and 3.2 above, may download the bid document from <https://neepco.abcpocure.com> on registration in the e-portal and submission of bid fee as given under Clause 8 below.
6. Documentary evidences in support of qualifying requirements, as mentioned under clause No. 3.0 above shall be submitted along with the Techno-Commercial bid. Bids submitted without fulfilling the qualifying requirements shall be rejected
7. **Condition for Micro & Small Enterprises (MSEs)**
 - 7.1 The bidders participating as Micro/Small Enterprises (MSE) shall submit an Undertaking in the prescribed format given in the Bid Document declaring the status of their firm under the provisions of Micro and Small Enterprises along with a copy of the document/ certificate issued by any of the Authority mentioned below:
 - District Industries Centers
 - Khadi and Village Industries Commission
 - Khadi and Village Industries Board
 - Coir Board
 - National Small Industries Corporation (NSIC)
 - Directorate of Handicrafts and Handloom
 - MSEs having Udyog Aadhar memorandum
 - Any other Body specified by Ministry of Micro, Small and Medium Enterprises.
 - 7.2 The MSEs owned by Scheduled Caste (SC) & Scheduled Tribe (ST) entrepreneurs must submit the SC/ST certificate issued by District Authority in addition to certificate of registration with any one of the agencies mentioned above. The bidder shall furnish necessary documentary evidence to ascertain that the MSE is owned by SC/ST. MSE owned by SC/ST is defined as :
 - a) In case of proprietary MSE, proprietor(s) shall be SC /ST.
 - b) In case of partnership MSE, the SC/ST partners shall be holding at least 51% shares in the enterprise.
 - c) In case of Private Limited Companies, at least 51% share shall be held by SC/ST promoters.



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- 7.3 The registration certificate submitted by MSEs issued from any one of the above agencies must be valid as on close date of the tender. The successful bidder should ensure that the same is valid till the end of the contract period.
- 7.4 The MSEs who have applied for registration or renewal of registration with any of the above agencies/bodies, but have not obtained the valid certificate as on close date of the tender, are not eligible for exemption/preference.
- 7.5 **The MSEs registered with above mentioned agencies/bodies are exempted from payment of BID FEES and EARNEST MONEY DEPOSIT (EMD).**

8. Participation in Bids:

8.1 Portal Registration for e-tendering:

The bidders intending to participate in the e-tendering and to download the detailed bid document have to register themselves in the NEEPCO's e-tendering portal <https://neepco.abcprocure.com>. The registration once registered shall be valid for one year from the date of registration.

The Bidders who have already registered in NEEPCO's e-tendering portal having valid registration need not register again. However, such bidders are to ensure that their registration is valid till the completion of the entire bidding process of the relevant NIB.

8.2 Portal Registration fee:

The fees for Bidder Registration in the portal is Rs.3000.00 (Rupees three thousand) only per year (Non-refundable).

8.3 The procedures for registration in the e-tendering portal are as under.

Step-1: Visit the e-tendering portal <https://neepco.abcprocure.com>

Step-2: Click on new bidder registration and submit the online Form for company /bidder details required.

Already registered bidder having a valid registration may directly **log-in** to the e-tendering portal.

The registration fees shall be paid through SB-COLLECT of State Bank of India. Following steps shall be followed for the payment and subsequent action for new registration:

Step-3 The bidder shall visit url/web page <https://www.onlinesbi.com/prelogin/institutiontypedisplay.htm> on any internet browser.

Step-4 State Bank Collect page will appear.

Select **"ALL India"** for **"State of Corporate/Institution"** irrespective of



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- location of the sites/projects/plants/establishments where tenders are invited.
- Select “PSU” for “Type of Corporate/Institution”
- Click “GO”
- Step-5 In the new screen, select PSU Name as “North Eastern Electric Power Corporation Limited” and Submit.
- Step-6 In the new screen, select Payment Category as “SHILLONG-PARTIES”.
- Step-7 New Screen will appear, here the bidder has to fill all the required information for the payment as under:
- Under **Name of Payer** : The Bidder is to fill up his Name and Address.
 - Under **Short Details of Payment**: The Bidder shall indicate **Registration Fees**.
 - Under **Type of PAYER** : The Bidder is to select VENDOR OR CONSULTANT whichever is applicable.
 - Under **CIN in case the Payer is a company** : The bidder is to fill up his CIN in case of a company, otherwise may be kept blank.
 - Under **Payment amount**: The bidder is to fill up **the amount i.e. 3000**.
 - Subsequent information for Name, Date of Birth/Incorporation, Mobile Numbers are to be filled as required.
 - Fill Captcha.
 - Then Submit.
- Step-8 In the new screen, check the details and click “CONFIRM”, if correct.
- Step-9 The **Multi Option Payment System** will be available for making the payment.
- The Bidder may select option as per convenience and make the payment.
- Step-10 After successful payment, the system will generate receipt.
- The receipts may also be generated from Reports - i.e. SB Collect (Request Report/ Download Report).
- This system generated receipt shall be downloaded and sent to the Contracts & Procurement Department, NEEPCO, Shillong at e-mail ID : contract_neepco@yahoo.com to advice the service provider for approval



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of the Bidders' registration.

Bidders may also contact Sri N. Kithan, Manager (C), C&P Department, NEEPCO, Shillong, Mobile No. +91-9436306773, to get confirmation regarding receipt of bidder registration fee

Step-11

The bidder has to map the digital certificate (Class-II or Class-III Signing & Encryption Certificate) with his login-id as per the name of the registered company for approval process. For registration and Digital Certificate, the bidders may contact the Service Provider at:

Mr Himalaya Vaishnav

e-Procurement Technologies Ltd., Ahmedabad

Phone No. +91-7940016866/38/21/18

Mobile No. +91-9099090830

E-mail: info@abcprocure.com

However, bidders are free to obtain Digital Signature Certificate from any other certification agencies appointed by the Controller of Certification Agencies (CCA) under the provision of IT Act, 2000.

STEP-12

On approval of the bidder in the system, e-mail will be sent by the Service Provider to the Company/Bidder regarding their bidder profile activation.

The registration is valid for one year once bidder profile is activated.

8.4 All the bidders are requested to get themselves registered well in advance and no extra time will be considered for submission of bids for the delay in on-line Vendor Registration, if any.

9. Bid Fee

Bidders shall have to pay BID FEES (non-refundable) of Rs.2000.00 (Rupees Two Thousand) for participation in this instant NIB.

The Bid Fees shall be paid through SB-COLLECT of State Bank of India. For making payment through SB-COLLECT, the bidder shall follow the Steps 3 to 9 as indicated for payment of registration fees.

However, **at Step-7 (ii) against Short Details of Payment, the Bidder shall have to give the details as :”BID FEES for NIB no.....”**



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After successful payment, the system will generate receipt. The receipts may also be generated from Reports - i.e. SB Collect (Request Report/ Download Report). The receipt so generated/downloaded shall be uploaded while submitted bvid as per Bid Conditions.

10. For any clarification related to terms and conditions of Bid document, bidders are requested to forward mail clearly stating their queries to the tendering authority at e-mail id : contract_neepco@yahoo.com & contract@neepco.co.in. Bidder may contact in regard to this NIB at 0364-2224596, 2503346.

For any clarification related to procedure for bid submission, online furnishing of clarification in e-procurement portal etc, bidders may contact:-

e-Procurement Technologies Ltd

A - 201, Wall Street – 2,

Opposite Orient Club,

Near Gujarat College / Ellis bridge,

Ahmedabad - 380006.

Gujarat, India

Tel : +91-79-4027 0564 / 555 / 563 / 507 / 548

Fax: 079 40016 876

Support Help-Desk No. at NEEPCO, Shillong:

Tel: 0364 – 2507270 / 8974665789

Mail: support.neepco@eptl.in / support@abcprocure.com

11. Submission and opening of Bids

Bidders shall prepare and submit their bids in the electronic form at <https://neepco.abcprocure.com>. Online bidding forms will be available in the above website.

Bidders may view the tender opening results of techno-commercial and price bids at <https://neepco.abcprocure.com> by marking their presence for online tender opening.

12. Bidders are requested to visit <https://neepco.abcprocure.com> and <http://www.neepco.co.in> regularly for any corrigendum/modification/clarification of the bid document.
13. Submission of bids shall not automatically construe qualification for evaluation. The Owner reserves the right to reject any or all bids, or to annul the bidding process and reject all the bids, without thereby incurring any liability to the affected bidders, nor does it have any obligation to inform the bidders of the ground for such action on the part of the Owner.

14. Important information and dates:



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Bid Fee	Rs. 2,000.00 (Rupees Two thousand)
Earnest Money Deposit (EMD) in INR	Rs. 3,08,000.00 (Rupees Three lakh Eight thousand)
Last date & time of downloading of bid document:	12:00 hrs. of 17/07/2017
Last date & time for receipt of online bids:	14:00 hrs. of 17/07/2017
Date & time of online opening of bids	16:00 hrs. of 17/07/2017

In the event the date of opening of bids is declared as a closed holiday for NEEPCO, the date of opening of bids will be the following working day at the appointed times.

The bidders registered as Micro/Small Enterprises are exempted from paying applicable Bid Fee and Earnest Money Deposit subject to submission of valid and relevant document/certificate.

15. NEEPCO reserves the right to extend the last date and time for submission of Bid.
16. NEEPCO reserves the right to reject any or all bids, or to annul the bidding process and reject all the bids for any justified and genuine grounds, without thereby incurring any liability to the affected bidders, nor does it have any obligation to inform the bidders of the grounds for such action.

Sd/-
General Manager
i/c, Contracts & Procurement,
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